



Employment  
Assistance

Education  
Benefits

Health Care  
Assistance



# *State Programs and Services for Wisconsin Veterans*

## *2008-2009*

*www.WisVets.com*



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## *Welcome Wisconsin Veterans*

Dear Veteran,

On behalf of the people of Wisconsin, I want to thank you for your service. Wisconsin has a proud military history and a tradition of honoring the remarkable men and women who have made great sacrifices to serve their country.

We owe our nation's veterans – and those who are serving today in Iraq, Afghanistan, and other parts of the world – a debt of gratitude that cannot be repaid. The veterans who have returned home, and those who will, have earned our deepest respect and most profound gratitude.

Every day that we wake up in a free country is a day we must thank our veterans. It is important to remember those who sacrificed so much to ensure our freedoms. As Governor, I am committed to working every day to be sure the service of Wisconsin's nearly 450,000 veterans is not forgotten.

To honor their service and sacrifice, our veterans deserve the best services and benefits that our nation and state can offer. Here in Wisconsin, we can be proud that we have earned a reputation for offering the most comprehensive array of state veterans' benefits and services of any state in the nation. This booklet is designed to serve as a resource for Wisconsin's veterans, with information on everything from helpful contacts and links for veterans to information on what programs and services my Administration is providing to improve the lives of Wisconsin's veterans. Please explore this booklet, and come back and use it as a helpful reference.

I am honored and proud to serve you as your Governor. Through your continued contributions, we can and will make Wisconsin an even better place to live, work, and raise a family.

Jim Doyle,  
Governor of Wisconsin



## *Welcome Wisconsin Veterans*

Dear Veteran,

I'm honored and humbled by your selfless dedication and unwavering commitment to freedom...to your country...and to your fellow veterans. And as secretary of the Wisconsin Department of Veterans Affairs, I am morally committed to ensuring your needs and goals are met.

I encourage all veterans, from our newest veterans returning from Iraq and Afghanistan to our older veterans who served in World War II, to learn about the federal and state benefits to which you're entitled.

Whether you're interested in continuing your education, securing a home loan or finding out more about health assistance programs, this book is your one-stop guide to benefits and services offered by the Wisconsin Department of Veterans Affairs and the US Department of Veterans Affairs.

So take a few moments to read about the benefits you've earned. I, and the nation's citizens, thank you for your service and commitment to your country.

John A. Scocos,  
Secretary Department of Veterans Affairs



## *Eligibility Criteria*

To qualify for most Wisconsin state veterans' benefits, programs, or services, a veteran must first establish general eligibility for Wisconsin state veterans' benefits. Eligibility criteria for Wisconsin state veterans' benefits, programs, and services, including exceptions to minimum military service requirements, are set in state law (Wis. Stats. Ch. 45). General eligibility consists of two broad requirements:

- 1 Military service (Character; Type; Duration), and
- 2 Wisconsin state residency

Specific programs/benefits may have additional requirements; please check the specific program or benefit for any additional requirements.

Veterans with "less than honorable" discharges may be eligible for WDVA benefits if they qualify for certain federal benefits from the U.S. Department of Veterans Affairs (VA).

Spouses and dependents of deceased veterans who met the WDVA eligibility requirements also may be eligible for certain programs and services.

For additional information, visit the website [www.wisvets.com/eligibility](http://www.wisvets.com/eligibility) or call 1-800-WIS-VETS (947-8387) or your County Veterans Service Officer.

[www.wisvets.com/  
eligibility](http://www.wisvets.com/eligibility)

1-800-WIS-VETS (947-8387)



## *Wisconsin Department of Veterans Affairs*



[www.wisvets.com](http://www.wisvets.com)

1-800-WIS-VETS (947-8387)

The Wisconsin Department of Veterans Affairs (WDVA) was created in 1945 to consolidate separate veterans programs under one agency. Today, WDVA provides grants, loans and a variety of services to eligible Wisconsin veterans and their families. For more information on specific programs, benefits and services, visit the WDVA website at [www.wisvets.com](http://www.wisvets.com) or call 1-800-WIS-VETS (947-8387).

### **Mission Statement**

To serve Wisconsin veterans, their families, and their survivors with dignity and compassion in recognition of their sacrifices and service to Wisconsin and the nation; serving as their principal advocate in the state; providing outreach, programs and services to ensure they receive the benefits to which they are entitled; developing, coordinating, administering, and maintaining state programs and services that provide health, educational, economic and social assistance and lasting memorialization, in supplement and complement to those provided by the federal government; and acknowledging, commemorating, and affirming the role of Wisconsin veterans in the United States of America's military past by means of instructive exhibits and other educational programs.

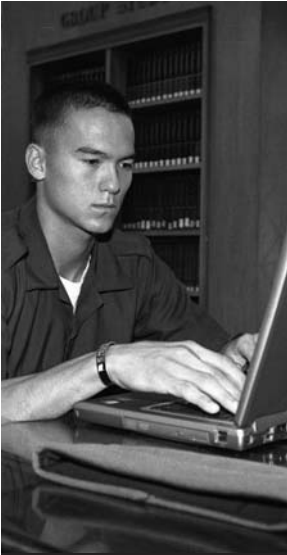
### **I Owe You Program**

Because of changes in federal law, many Wisconsin veterans were not aware they were eligible for federal veterans benefits, and as a result, Wisconsin was lagging far behind in federal support for its state veterans. The I Owe You program was designed to connect veterans and veterans' families with the information they need to access federal veterans benefits. The success has been widespread. Since the program began in 2001, veterans are now receiving millions more each year in federal veterans benefits than when the program started.

### **Mission: Welcome Home**

The transition for service members returning from active duty to everyday civilian life is filled with changes and new challenges. The goals for Mission Welcome Home are to have every Wisconsin veteran returning home to a community of active support and receiving the federal and state benefits to which they're entitled.

Check out these programs and others at [www.wisvets.com](http://www.wisvets.com).



## *County Veterans Service Offices*

[www.wisvets.com/cvso](http://www.wisvets.com/cvso)

1-800-WIS-VETS (947-8387)

In Wisconsin, state law mandates that each of Wisconsin's 72 counties provides a County Veterans Service Officer (CVSO) to assist the county's residents with state and federal veterans' benefits. CVSOs are most Wisconsin veterans' first point of contact for benefits and eligibility questions, applying for benefits, or questions regarding current benefits.

A complete listing of CVSOs by county is available on the WDVA Web site at [www.wisvets.com/cvso](http://www.wisvets.com/cvso).

Alternately, see County Government in your local telephone book, or visit the CVSO Web site at [www.wicvso.org](http://www.wicvso.org).

Veterans are encouraged to make a permanent copy of their Certificate of Release or Discharge from "active duty" (DD214) by recording it with the County Register of Deeds.

Wisconsin State Law protects the confidentiality of your discharge papers.

### ***Roster of County Veterans Service Offices***

ADAMS  
108 E NORTH ST  
FRIENDSHIP WI 53934  
(608) 339-4221

ASHLAND  
201 W MAIN ST, RM 105  
ASHLAND WI 54806  
(715) 682-7011

BARRON  
330 E LASALLE, RM 103  
BARRON WI 54812  
(715) 537-6290

BAYFIELD  
117 E 6TH ST  
WASHBURN WI 54891  
(715) 373-6137

BROWN  
305 E WALNUT, RM 102  
GREEN BAY WI 54305-3600  
(920) 448-4450

BUFFALO  
407 S SECOND ST  
ALMA WI 54610  
(608) 685-6219

BURNETT  
7410 COUNTY RD K, #128  
SIREN WI 54872  
(715) 349-2179

CALUMET  
206 COURT ST  
CHILTON WI 53014-1198  
(920) 849-1452

CHIPPEWA  
711 N BRIDGE ST  
CHIPPEWA FALLS WI 54729  
(715) 726-7990

CLARK  
517 COURT ST  
NEILLSVILLE WI 54456-1971  
(715) 743-5160

COLUMBIA  
400 DEWITT ST  
PORTAGE WI 53901-0232  
(608) 742-9618

CRAWFORD  
225 N BEAUMONT RD, SUITE 137  
PRAIRIE DU CHIEN WI 53821  
(608) 326-0204

DANE  
1919 ALLIANT ENERGY CNTR WAY  
MADISON WI 53713  
(608) 266-4158

DODGE  
127 E OAK ST  
JUNEAU WI 53039  
(920) 386-3798

DOOR  
421 NEBRASKA ST  
STURGEON BAY WI 54235  
(920) 746-2225

DOUGLAS  
1313 BELKNAP ST  
SUPERIOR WI 54880  
(715) 395-1331

DUNN  
800 WILSON AVE  
MENOMONIE WI 54751  
(715) 232-1646

EAU CLAIRE  
721 OXFORD AVE, STE 1410  
EAU CLAIRE WI 54703-5490  
(715) 839-4744

FLORENCE  
1879 N LAKE RD  
FLORENCE WI 54121  
(715) 696-6770

FOND DU LAC  
50 N PORTLAND ST  
FOND DU LAC WI 54935  
(920) 929-3117

FOREST  
200 E MADISON ST  
CRANDON WI 54520  
(715) 478-3722

GRANT  
111 S JEFFERSON, RM 142  
LANCASTER WI 53813-1666  
(608) 723-2756

GREEN  
1016 16TH AVE  
MONROE WI 53566-1703  
(608) 328-9415

GREEN LAKE  
500 LAKE STEEL ST.  
GREEN LAKE, WI 54941-3188  
(920) 294-4123

IOWA  
222 N IOWA ST  
DODGEVILLE WI 53533  
(608) 935-0392

IRON  
300 TACONITE ST, STE 106  
HURLEY WI 54534  
(715) 561-2190

JACKSON  
307 MAIN ST  
BLACK RIVER FALLS WI 54615  
(715) 284-0225

JEFFERSON  
320 S MAIN ST  
JEFFERSON WI 53549  
(920) 674-7240

JUNEAU  
211 HICKORY ST, RM 201  
MAUSTON WI 53948  
(608) 847-9385

KENOSHA  
8600 SHERIDAN RD, STE 700  
KENOSHA WI 53143-6516  
(262) 605-6690

KEWAUNEE  
810 LINCOLN ST  
KEWAUNEE WI 54216  
(920) 388-7198

LACROSSE  
400 4TH ST N  
LACROSSE WI 54601-3228  
(608) 785-9719

LAFAYETTE  
PO BOX 67, 627 MAIN ST  
DARLINGTON WI 53530  
(608) 776-4886

LANGLADE  
1225 LANGLADE RD  
ANTIGO WI 54409-2795  
(715) 627-6500

LINCOLN  
1106 E 8TH ST  
MERRILL WI 54452-1100  
(715) 536-0325

MANITOWOC  
4319 EXPO DR  
MANITOWOC WI 54220  
(920) 683-4055

MARATHON  
212 RIVER DR, STE 1  
WAUSAU WI 54403  
(715) 261-1141

MARINETTE  
1926 HALL AVE  
MARINETTE WI 54143-1717  
(715) 732-7650 EXT 278

MARQUETTE  
PO BOX 214, 77 W PARK ST  
MONTELLO WI 53949  
(608) 297-9136

MENOMINEE  
PO BOX 279, W3228 WOLF RIVER DR  
KESHENA WI 54135-0279  
(715) 799-3729

MILWAUKEE  
5000 W NATIONAL AVE, BLDG 4  
MILWAUKEE WI 53295-0002  
(414) 382-1753

MONROE  
14345 CO HWY B, RM 2  
SPARTA WI 54656-4509  
(608) 269-8726

OCONTO  
301 WASHINGTON ST  
OCONTO WI 54153-1621  
(920) 834-6817

ONEIDA  
1 ONEIDA AVE  
RHINELANDER WI 54501  
(715) 369-6127

OUTAGAMIE  
227 S WALNUT ST  
APPLETON WI 54911  
(920) 832-5697

OZAUKEE  
CO JUSTICE CNTR, RM 232  
JUSTICE CENTER, RM 232  
PORT WASHINGTON WI 53074-0994  
(262) 238-8326

PEPIN  
740 7TH AVE W  
DURAND WI 54736-0039  
(715) 672-8887

PIERCE  
412 W KINNE ST  
ELLSWORTH WI 54011  
(715) 273-6753

POLK  
100 POLK COUNTY PLAZA SUITE 70  
BALSAM LAKE WI 54810  
(715) 485-9243

PORTAGE  
1516 CHURCH ST  
STEVENS POINT WI 54481-3598  
(715) 346-1310

PRICE  
126 CHERRY ST  
PHILLIPS WI 54555  
(715) 339-2545

RACINE  
WFDC 3 NORTH  
1717 TAYLOR AVE  
RACINE WI 53404-9996  
(262) 638-6702

RICHLAND  
181 W SEMINARY  
RICHLAND CENTER WI 53581  
(608) 647-6101

ROCK  
51 S MAIN ST  
JANESVILLE WI 53545  
(608) 757-5552

BELOIT OFFICE  
62 BELOIT MALL  
BELOIT WI 53511  
(608) 363-6280

RUSK  
311 MINER AVE E  
LADYSMITH WI 54848  
(715) 532-2299

ST. CROIX  
1101 CARMICHAEL RD  
HUDSON WI 54016  
(715) 386-4759

SAUK  
505 BROADWAY RM 205  
BARABOO WI 53913  
(608) 355-3260

SAWYER  
10610 MAIN ST  
HAYWARD WI 54843  
(715) 634-2770

SHAWANO  
311 N MAIN ST  
SHAWANO WI 54166  
(715) 526-9183

SHEBOYGAN  
615 N 6TH ST  
SHEBOYGAN WI 53081-4692  
(920) 459-3053

TAYLOR  
224 S 2ND ST (140)  
MEDFORD WI 54451-1899  
(715) 748-1488

TREMPEALEAU  
36245 MAIN ST  
WHITEHALL WI 54773  
(715) 538-2311 EXT 217

VERNON  
E7410 CO RD BB STE 225  
VIROQUA WI 54665-6131  
(608) 637-5274

VILAS  
330 COURT ST  
EAGLE RIVER WI 54521  
(715) 479-3631

WALWORTH  
100 W WALWORTH  
ELKHORN WI 53121  
(262) 741-4222

WASHBURN  
850 W BEAVERBROOK AVE  
SPOONER WI 54801  
(715) 635-4470

WASHINGTON  
432 E WASHINGTON ST  
WEST BEND WI 53095  
(262) 335-4457

WAUKESHA  
500 RIVERVIEW AVE RM G138  
WAUKESHA WI 53188-3680  
(262) 548-7732

WAUPACA  
811 HARDING ST  
WAUPACA WI 54981  
(715) 258-6475

WAUSHARA  
230 W PARK ST  
WAUTOMA WI 54982  
(920) 787-0446

WINNEBAGO  
504 ALGOMA BLVD  
OSHKOSH WI 54901-4704  
(920) 236-4898

NEENAH-MENASHA OFFICE  
211 N COMMERCIAL STREET  
NEENAH WI 54956  
(920) 729-4820

WOOD  
400 MARKET STREET  
WISCONSIN RAPIDS WI 54495-8095  
(715) 421-8420

MARSHFIELD OFFICE  
630 S CENTRAL AVE #317  
MARSHFIELD WI  
(715) 384-3773

### ***Roster of Tribal Veterans Service Offices***

Bad River Band of Lake Superior  
Chippewa  
P.O. Box 39  
Odanah WI 54861  
(715) 682-7111

Forest County Potawatomi  
P.O. Box 340  
Crandon WI 54520  
Toll-free 1-800-960-5479

Ho-Chunk Nation  
W9802 Airport Rd  
Black River Falls WI 54615  
(715) 284-4651

Lac Courte Oreilles Band of Lake Superior  
Chippewa  
13394 West Trepania Road  
Hayward WI 54843  
(715) 634-0595

Lac Du Flambeau Band of Lake Superior  
Chippewa  
622 Peacepipe Rd  
Lac Du Flambeau WI 54538  
(715) 588-3677 Voice

Menominee Nation  
P.O. Box 279  
Keshena WI 54135  
(715) 799-3729

Oneida Nation  
1270 Packerland Drive  
Green Bay WI 54304  
(920) 490-3921

Red Cliff Band of Lake Superior Chippewa  
88455 Pike Road Hwy 13  
Bayfield WI 54814  
(715) 779-3707 Ext. 238

St. Croix Tribe  
3796 State Rd 70  
Hertel WI 54845  
(715) 349-2195 Ext. 252

Sokaogon Chippewa Lake Superior Band  
of Mole Lake  
3086 State Hwy 55  
Crandon WI 54520  
(715) 478-7605

Stockbridge-Munsee Band of Mohican  
Indians  
W 21180A County Rd A  
Bowler WI 54416  
(715) 793-4090 Ext. 2381



## Education Benefits

[www.wisvets.com/  
education](http://www.wisvets.com/education)

1-800-WIS-VETS (947-8387)

Wisconsin veterans may be eligible for a wide range of education benefits, including the federal G.I. Bill, the Wisconsin G.I. Bill, the Wisconsin Veterans Education (VetEd) Grant, or the Wisconsin National Guard Tuition Grant or Tuition Assistance from a Reserve component. If eligible for tuition assistance from the National Guard or Reserves, you are not eligible for WDVA's VetEd Grant, but may still be eligible for the federal and Wisconsin G.I. Bills.

### **Wisconsin G.I. Bill**

[www.wisvets.com/wisgibill](http://www.wisvets.com/wisgibill)

The Wisconsin G.I. Bill tuition remission program provides a waiver of tuition and fees at University of Wisconsin System and Wisconsin Technical College System schools. Eligible veterans and certain dependents may receive the greater of 8 full-time semesters or 128 credits for technical, undergraduate, professional or graduate study.

### **Veteran eligibility, Wisconsin G.I. Bill**

Veterans must have been a resident of Wisconsin at the time of entry into Active Duty military service or in the U.S. Armed Forces or forces incorporated in the U.S. Armed Forces. The military service must have been under honorable conditions, and must have included at least one of the following:

- 90 or more days active duty service during a statutorily designated wartime period
- Two years active duty service during peacetime
- Active duty service that included the award of the Expeditionary Medal or a qualifying campaign service medal
- The period of service was ended due to a Service-connected disability, hardship or a reduction in forces

### **Dependent eligibility, Wisconsin G.I. Bill**

A qualifying Wisconsin veteran's spouse, unremarried surviving spouse, and children are eligible for the remission when any of the following qualifying events occur:

- The veteran is killed in action.
- The veteran dies in the line of duty while on active, Reserve or National Guard service.

- The veteran's death after military service is determined by the federal VA to be the direct result of a service-connected condition.
- The veteran is awarded a federal VA service-connected disability combined rating of at least 30 percent.

The veteran's spouse can receive the remission for full-time or part-time study during the ten years following such an event; the veteran's children are eligible for the remission for full-time or part-time study beginning at age 17 and prior to age 26. An unmarried surviving spouse has an additional 10-year use period commencing with the youngest child reaching (or would have reached) age 18.

Potential applicants are encouraged to contact their local County Veterans Service Officer for assistance. CVSO contact information is available online at [www.wisvets.com/CVSO](http://www.wisvets.com/CVSO).

### ***Federal G.I. Bill***

[www.gibill.va.gov](http://www.gibill.va.gov)  
1-888-442-4551

The Federal G.I. Bill first enacted in 1944 and later revised, provides education benefits for active duty service personnel as well as the National Guard and Reserve components, including certain survivors and dependents.

Before accessing Federal G.I. Bill benefits, veterans and dependents must first establish eligibility with the federal VA. Apply for eligibility through a CVSO or online at [vabenefits.vba.va.gov](http://vabenefits.vba.va.gov). For veterans needing further assistance, contact your County Veteran Service Officer at [www.wisvets.com/cvso](http://www.wisvets.com/cvso) or the federal VA regional processing office (RPO), 1-888-442-4551 or visit [gibill.va.gov](http://gibill.va.gov) and use the "Questions and Answers" link.

To find out which schools or programs are approved, visit [services.dva.state.wi.us/wisaaschool](http://services.dva.state.wi.us/wisaaschool), or contact the WDVA's State Approving Agency (SAA) at 1-800-WIS-VETS (1-800-947-8387).

### ***VetEd—Veterans Education Reimbursement Grant Program***

[www.wisvets.com/VetEd](http://www.wisvets.com/VetEd)

Serving as a payer-of-last resort after the Wisconsin G.I. Bill tuition remission, Reserve Tuition Assistance, the National Guard Tuition Grant, and other grant and scholarship programs, WDVA's VetEd veterans education reimbursement grant program is funded from the Wisconsin Veterans Trust Fund to provide eligible Wisconsin veterans with education reimbursement grants for qualifying pre-baccalaureate study.

To apply for the VetEd grant, a qualifying Wisconsin veteran must:



## Education Benefits

[www.wisvets.com/  
education](http://www.wisvets.com/education)

1-800-WIS-VETS (947-8387)

**1. Be certified for eligibility.** Generally, this only needs to be done once and is determined at the time a veteran first applies for a program through WDVA. If you have previously applied for any WDVA program, chances are you have already done this. If not, see Eligibility Criteria.

**2. Submit a Pre-Application.** Veterans are encouraged to submit the VetEd Pre-Application (WDVA 2201) before the beginning of the course or semester or as soon thereafter as possible. Aggregate data collected from pre-applications is used as a forecasting tool in planning for end-of-semester application processing workloads, monitoring overall program usage, and determining or adjusting reimbursement rates as necessary. Get the VetEd Pre-Application in early – if it is submitted later than 180 days after the beginning of the semester or course, applicable law requires the application be denied.

**3. Submit a final application.** The final application for VetEd reimbursement grant funding (WDVA 2200) can be submitted by the veteran at the beginning of the semester, along with the VetEd Pre-Application (WDVA 2201), where it is held by the school until successful course completion can be verified and the application submitted to WDVA by the school. However, at the latest, it should be submitted by the veteran as soon as possible following successful course completion. State law requires that the Application must be completed and received no later than 60 days after completion of the semester or course.

*However at the latest, it should be submitted by the Veteran through the school.*

**TIP:** To speed the process, reduce waiting times for reimbursement checks, avoid the possibility of being lost in the mail, and ensure the mandatory deadlines are met, veterans **should submit both applications online at the beginning of the semester or course at** <https://services.dva.state.wi.us>, or online with the assistance of a CVSO. You'll need your username and password, or can sign up for a WDVA online account if you don't yet have one.

WDVA forms can also be printed and submitted in hardcopy, and are available online at:

[www.WisVets.com/forms](http://www.WisVets.com/forms).

Successful Course Completion Required: You must

receive a 2.0 or "C" average for the semester or course(s) in order to qualify for a VetEd reimbursement grant.

**Eligible Schools/Courses:** The school must award academic credit. The program or course must be approved by WDVA's State Approving Agency (<http://saa.dva.state.wi.us>) or the state's Education Approval Board (<http://eab.state.wi.us/resources/school-programs.asp>). Courses offered under clock-hour standards are not eligible for VetEd reimbursement grants. Out-of-State, tuition reciprocity, high school, and correspondence study are limited by law – contact WDVA for more information.

**Maximum Income:** The annual income of the veteran and his or her spouse cannot exceed \$50,000 plus \$1,000 for each dependent in excess of two (2) dependents. Adjusted Gross Income (AGI) from the current tax return is used to verify income.

**Other Grants/Scholarships:** A veteran may not receive reimbursement under the VetEd grant program for any semester in which he or she is eligible for or received a grant under Wis. Stats. s. 21.49 (the National Guard Tuition Grant), 10 USC 2007 (Reserve Tuition Assistance), or the state-level Wisconsin G.I. Bill tuition remission program, regardless of whether he or she applies. Veterans may concurrently receive Ch. 30 Montgomery G.I. Bill benefits in order to pay other educational costs, including room and board, books, equipment, supplies, transportation, etc. As we go to print with this publication, a new G.I. Bill for the 21st century is pending in Congress; please see [www.WisVets.com/Education](http://www.WisVets.com/Education) to determine the relationship with VetEd and any new federal G.I. Bill that may be enacted.

**Undergraduates Only:** The veteran must be enrolled as an undergraduate. A veteran is not eligible for the VetEd program if he or she has an undergraduate degree from any institution of higher education.

**Full-Time Benefits Available:** The maximum amount of study for which an otherwise eligible veteran [See: Eligibility] may be eligible for VetEd grant reimbursement is based on the aggregate length of the veteran's qualifying active duty military service (except service on active duty for training purposes) for the first 10 years following separation, as follows:

<b>Total Active Duty Maximum Full-Time Study Reimbursement</b>	
90 – 180 days	30 Credits or 2 Semesters or the equivalent
181 – 730 days	60 Credits or 4 Semesters or the equivalent
More than 730	120 Credits or 8 Semesters or the equivalent

**Part-Time Benefits Available:** For the first 10 years following discharge, credits and semesters are accrued and used as above. Thereafter, WDVA will "bank" any unused earned credits, up to a maximum of 60, for additional part-time classroom study with no



## Education Benefits

[www.wisvets.com/education](http://www.wisvets.com/education)

1-800-WIS-VETS (947-8387)

delimiting date. Part-time study is defined as 11 or fewer credits per semester (or the equivalent trimester or quarter), except during a summer semester or term.

**Maximum Reimbursement:** The amount that can be reimbursed as a VetEd grant is the reimbursable costs multiplied by the current or applicable reimbursement rate.

Reimbursable costs are the lesser of: a) the total amount of eligible tuition and fees actually paid by the veteran, not including tuition or fees remitted under the Wisconsin G.I. Bill or paid by scholarships or other grant programs; or, b) the equivalent UW-Madison tuition and fee cost for the same number of credits. In all cases, reimbursement can be no more than the actual payment made by the veteran.

For qualified disabled veterans with at least a 30% VA service-connected disability rating, the reimbursement rate is statutorily fixed at 100%. For other eligible veterans, the current reimbursement rate is 100% of reimbursable costs, which may be reduced, or applications denied based on the order received, if the appropriation for the program is exceeded.

### ***Military Transcript Service/GED Records***

[www.wisvets.com/education](http://www.wisvets.com/education)

The armed services provide official transcripts of military courses for veterans to use when negotiating with colleges and universities for academic credit for military training and education. The Air Force, Army, Navy/ Marine Corps and Coast Guard each have a Web site for information, including application procedures.

Information on General Educational Development (GED) tests completed during military service is available from the American Council on Education (ACE). The services transcript Web sites and the ACE Web site, where veterans can request copies of GEDs, are listed at the WDVA Web site at [www.wisvets.com/education](http://www.wisvets.com/education).

For additional assistance, contact the WDVA at 1-800-WIS-VETS (1-800-947-8387).

## ***Diplomas for Veterans***

In order to recognize former students of the school district who left high school before completion of the usual high school graduation requirements to serve in the armed forces of our country during a war period, the school board will consider awarding a diploma to such veterans under Diplomas for Veterans. In order to be considered, a person must satisfy the following criteria:

- The person must be at least 65 years old
- The person must have attended high school in the District
- The person must have left high school before receiving a high school diploma to join the U.S. armed forces during a war period, including World War II, the Korean Conflict, Vietnam War and Persian Gulf War.
- The person must have served on active duty under honorable conditions in the U.S. armed forces. For additional information contact WDVA or your CVSO.

## ***Veterans in Classrooms***

[www.museum.dva.state.wi.us/education](http://www.museum.dva.state.wi.us/education)

The Wisconsin Veterans Museum and the Wisconsin Department of Public Instruction are partners in the Veterans in the Classroom project which maintains a database of veterans who are willing to speak to classes or groups of students in local schools. As participants and eyewitnesses to some of the most monumental events in American history, veterans can help students learn and appreciate the values, achievements and sacrifices of the men and women who have served in the armed forces.

## ***State Approving Agency (SAA) for Education Benefits, Eligible Schools and Eligible Programs***

[www.wisvets.com/SAA](http://www.wisvets.com/SAA)

The Wisconsin State Approving Agency (SAA) approves schools and programs within schools for use of the federal G.I. Bill by veterans or other eligible persons. The approval process includes evaluation of the school's curriculum, staff, teachers, programs, delivery method, ownership, equipment and facilities. The SAA also maintains a database of approved programs in Wisconsin to help in choosing a school and program of study. Veterans or other eligible persons with questions about their G.I. Bill benefits should contact their CVSO, the WDVA website, or the SAA at 1-800-947-8387, extension 1-8771.



## Employment Assistance



[www.wisvets.com/employment](http://www.wisvets.com/employment)

1-800-WIS-VETS (947-8387)

### **Job Centers**

[www.wisconsinjobcenter.org](http://www.wisconsinjobcenter.org)  
1-888-258-9966

Wisconsin operates local job centers to assist veterans in finding employment and making career choices. For a complete listing of job centers, go to [www.wisconsinjobcenter.org](http://www.wisconsinjobcenter.org).

### **Retraining Grant (RTG)**

[www.wisvets.com/retraininggrants](http://www.wisvets.com/retraininggrants)  
1-800-947-8387

Unemployed veterans, veterans who have become underemployed (annual wages are below the federal poverty guidelines for their household size) and veterans who have received a notice of termination within the last year may receive a grant of up to \$3,000 per year while receiving educational or on-the-job retraining. The amount of the grant is determined by the applicant's financial need as calculated by the WDVA.

To qualify the veteran must:

- Have been involuntarily laid off or discharged within one year of applying with the WDVA.
- Have been employed for at least six consecutive months with the same employer or similar occupations; at least one day of that employment must have been within the past year.
- Be currently enrolled in a technical college or approved proprietary school that does not offer a four year degree, or engaged in an on-the-job training program, that will be completed within two years of the date the application is received at the WDVA and can reasonably be expected to lead to gainful employment.

An applicant may receive a second Retraining Grant, but no sooner than one year after the first grant was issued. No applicant may receive more than two Retraining Grants, and there is a lifetime limit of \$6,000. The applicant may not receive a Retraining Grant and another WDVA education grant for the same period. This does not apply to the Wisconsin G.I. Bill. (The Retraining Grant period is listed in the Award letter and may be as long as 12 months.) For an on-the-job training program, the grant may be disbursed to the employer.

Information and applications are available online at

the above website and through the local County Veterans Service Office (CVSO).

### ***Uniformed Services Employment and Reemployment Rights Act***

[www.dol.gov/vets/programs/userra](http://www.dol.gov/vets/programs/userra)  
608-266-3110

The Uniformed Services Employment and Reemployment Rights Act (USERRA), is a federal statute that provides job protections and employment rights to military service personnel who serve on military duty.

Veterans Employment and Training Service (VETS) staff provide technical assistance to veterans, National Guard members, and Reservists who experience problems between their military commitments and civilian employment. VETS staff also assist employers by providing information about the USERRA statute, explaining employer and employee responsibilities, as well as military leave policies. In addition, the statute also covers discrimination in hiring due to the service member's military obligation.

When there is an alleged violation of the USERRA statute, a complaint may be filed with VETS. An investigation is conducted and mediation is attempted to formally resolve the issue.

To qualify for a claim, the uniformed service member must:

- Provide advance notice to his or her employer of their military leave of absence.
- Meet duration of military service requirements.
- Serve in the military under honorable conditions.
- Request reinstatement within prescribed time limit.

For more information regarding USERRA, please visit the following Web site: [www.dol.gov/vets/programs/userra](http://www.dol.gov/vets/programs/userra).

Assistance can be provided by the Employer Support of the Guard and Reserves at 1-800-336-4590 or the U.S. Department of Labor's Veterans Employment and Training Service (VETS), P.O. Box 8310, Madison, WI 53708-8310, Telephone: (608) 266-3110, Fax: (608) 261-6710.

### ***State and Federal Civil Service Preference***

[www.wisvets.com/employment](http://www.wisvets.com/employment)

#### *State Civil Service*

Veterans and the spouses of disabled veterans may qualify for preference in Wisconsin's civil service system. Eligibility may vary from other veterans' benefits, programs, or services.

Preference for the veteran:

- 10-Point Hiring Preference may be added to a veteran's passing state civil service test score.



## *Employment Assistance*

[www.wisvets.com/employment](http://www.wisvets.com/employment)

1-800-WIS-VETS (947-8387)

- 15-Point Hiring Preference may be added to a disabled veteran's passing score whose service-connected disability is rated less than 30%.
- 20-Point Hiring Preference may be added to a disabled veteran's passing score whose service-connected disability is rated 30%.
- Promotional Exam Preference may be added to a disabled veteran's passing score whose service-connected disability is rated 70% or more. Preference for the spouse of a service-connected disabled veteran:
- 10-Point Hiring Preference may be added to the passing score of the spouse of a disabled veteran whose service-connected disability is rated 70% or more.
- 10-Point Hiring Preference may be added to the passing score of the unremarried spouse of a veteran who was killed in action or who died of a service-connected disability.

For more information regarding state civil service preference visit the WDVA Web site at [www.wisvets.com/employment](http://www.wisvets.com/employment).

### *Non-Competitive Appointment*

Entry positions within state service are available to veterans with at least a 30% service-connected disability. A non-competitive appointment is at the discretion of the hiring state agency after it has certified that the veteran is qualified. Consult WDVA or a CVSO for more information.

### *Federal Civil Service*

Employment information, including veterans' preference, is available via the WDVA Web site at [www.wisvets.com/employment](http://www.wisvets.com/employment).

### *Unemployment Compensation for Ex-Service Members (UCX)*

To apply for benefits call 1-800-822-5246 or to speak to a specialist call 1-800-494-4944.

When applying, have the following ready:

- DD Form 214
- Social Security number
- Wisconsin driver's license number

### ***Troops to Teachers***

[www.wisvets.com/TTT](http://www.wisvets.com/TTT)

The Troops to Teachers (TTT) program provides

information, advice and funding to assist eligible veterans, Reservists, and active duty personnel who are about to leave active service to pursue teaching as a second career. In Wisconsin, the state office is located within the WDVA in Madison.

Financial assistance may be in the form of stipends of up to \$5,000 to help pay for teacher certification programs, or bonuses of \$10,000 for those who commit to teach in schools serving a high percentage of students from low-income families. After licensure, participants who accept a stipend or bonus must agree to teach for three years in districts/schools that serve students from low-income families. Call WDVA for information on qualifying districts and schools.

### *Teacher Certification/Licensure*

The DPI issues teacher's licenses and requires a minimum of a bachelor's degree. Options to gain authorization to teach include:

- The normal program of education courses (including student teaching) through a Wisconsin teacher training institution such as a UW System school.
- A teacher training program at an out-of-state institution, followed by requirements unique to Wisconsin. (You may be eligible for an "Initial Educator License With Stipulations" while completing Wisconsin unique requirements.)
- Alternative teacher certification programs. Individuals with a baccalaureate degree, but no education credits, can spend one to three years teaching under licensed teachers and participate in training sessions and seminars. If completed successfully, an Initial Educator License may be given.
- Academic programs that offer online and classroom instruction followed by student teaching.
- Accelerated evening academic programs followed by student teaching.
- An emergency teaching permit issued to individuals who do not have the training required for regular licensure. They may qualify for teaching positions that school districts are unable to fill with licensed teachers. The hiring district applies for an emergency permit when hiring an unlicensed teacher.

### *Eligibility*

Details on program eligibility can be accessed via the WDVA Web site. In general, individuals who have a baccalaureate degree and meet the following criteria will qualify.

- Active duty retirees
- National Guard/Reserve retirees
- Drilling National Guard/Reserve personnel with 10 or more years of credible service who commit to an additional three years of service



## *Employment Assistance*

[www.wisvets.com/employment](http://www.wisvets.com/employment)

1-800-WIS-VETS (947-8387)

- Individuals with six years of active duty who commit to three years of drilling National Guard/Reserve service

### *Application Process*

Visit the WDVA Web site at [www.wisvets.com/TTT](http://www.wisvets.com/TTT) for information on online application materials or a phone number to call to receive a registration packet in the mail. Applicants can expect to receive confirmation as program participants within two weeks after completed registration packets are received at the National TTT Office in Pensacola, Florida.

### *Employment Opportunities*

The need for teachers varies widely throughout the United States and not all school districts experience teacher vacancies in every subject area. The most critical needs in Wisconsin are for math, science, technical education, foreign languages, music, business, and special education teachers. Employment opportunities may be better in inner-city or rural school districts, both of which suffer from severe shortages of quality teacher candidates.

### *Who to Contact*

Interested individuals and school districts may contact the following for more information:

Wisconsin TTT Office  
P.O. Box 7843  
30 W. Mifflin St.  
Madison, WI 53707-7843  
1-866-838-5699

Or National TTT Office  
6490 Saufley Field Rd.  
Pensacola, FL 32509-5243  
1-800-231-6242

Or visit the WDVA Web site at [www.wisvets.com/TTT](http://www.wisvets.com/TTT) for National TTT Office information.

### ***Spouses to Teachers***

[www.wisvets.com/STT](http://www.wisvets.com/STT)

The Spouses to Teachers (STT) program provides information, advice and limited funding support to the spouses of active duty personnel and drilling members of the National Guard and Reserve components seeking Wisconsin teacher Licensure. The

Wisconsin Troops to Teachers/Spouses to Teachers State Office is located within WDVA in Madison.

Financial support consists of reimbursement of up to \$600 of the cost of exams required for teacher licensure.

Spouses who wish to register for the STT program may request a Registration Form from the State TTT/STT Office.

To receive reimbursement for the cost of exams, Reimbursement Vouchers must be requested from the State TTT/STT Office and forwarded to the National Office in Pensacola, FL.

For additional information visit the national STT website at [www.spousestoteachers.com](http://www.spousestoteachers.com).

### ***Vocational Rehabilitation and Employment***

[www.vba.va.gov/bln/vre/vrs.htm](http://www.vba.va.gov/bln/vre/vrs.htm)  
1-888-442-4551

The Vocational Rehabilitation and Employment Program helps veterans with service-connected disabilities to prepare for, find, and keep suitable jobs. For veterans with service-connected disabilities so severe that they cannot immediately consider work, the program offers services to improve their ability to live as independently as possible.

- Service-connected disabilities—Federal VA: [www.va.gov](http://www.va.gov)
- Non-military disabling condition(s)—Vocational Rehab. Wisconsin Department of Workforce Development: [www.dwd.state.wi.us/dvr/division.htm](http://www.dwd.state.wi.us/dvr/division.htm)

### ***Veterans as Apprentices***

[www.wisvets.com/saa](http://www.wisvets.com/saa)  
608-266-3132

Many veterans leave the military with the skills and knowledge for which employers and trade unions are looking.

The Wisconsin Department of Workforce Development, Bureau of Apprenticeship Standards, reviews and approves apprenticeship and on-the-job training (OJT) programs for veterans. Through the bureau, veterans may receive full-time paid training through apprenticeships or OJT programs. Veterans and eligible dependents as well as eligible members of the National Guard and Reserves may benefit from these programs. If eligible for the federal G.I. Bill, veterans may receive a reduced G.I. Bill while participating in apprenticeship or OJT opportunities.

For more information on apprenticeship opportunities in Wisconsin visit <http://dwd.wisconsin.gov/apprenticeship/>



## *Health Care*

1-800-WIS-VETS (947-8387)

### ***Federal VA Health Care***

[www.va.gov/health](http://www.va.gov/health)

1-877-222-8387

The Veterans Health Administration website above provides information on health care benefits, health programs, facility locations and patient information. It also provides nursing home services to veterans through three national programs: VA owned and operated nursing homes, state veterans' homes owned and operated by the states, and the community nursing home program. Each program has admission and eligibility criteria specific to the program.

For a complete listing of Federal VA facilities, go to the US Department of Veterans Affairs section of this book.

### ***Transportation to VA Medical Appointments***

[www.wisvets.com/davtransport](http://www.wisvets.com/davtransport)

920-406-0620

Wisconsin veterans may use one of two programs that assist veterans who need help getting to VA medical appointments. The Wisconsin Department of the Disabled American Veterans operates several vans around the state that normally stop at predetermined locations and then transport to the various medical centers. For a list of the current scheduled stops, please see the Wisconsin DAV Web site at [www.davwi.com/Transportation.html](http://www.davwi.com/Transportation.html). Veterans can schedule a stop by contacting the DAV Transportation Coordinator listed with the schedule. These rides are free of charge and available to all veterans based on financial need—you do not have to be disabled or belong to the DAV to get a ride on this network. Veterans should contact the DAV for additional information. The Wisconsin Department of Veterans Affairs provides an annual grant to the DAV to assist with this program.

For veterans who live in locations not served by the DAV most counties provide some assistance. Some counties provide this service free of charge and others require a small fee or donation. County transportation systems are run by the County Veterans Service Office (CVSO) or another county agency. Veterans should contact their CVSO for information. The Wisconsin Department of Veterans Affairs provides a grant to assist counties that transport veterans to VA medical appointments.

## ***Wisconsin Veterans Homes***

[www.wisvets.com/homes](http://www.wisvets.com/homes)

Veterans Home at King: 1-888-458-5586

Veterans Home at Union Grove: 1-866-669-8387

Both veterans and their spouses (widows or widowers) may receive long-term care services at two Wisconsin Veterans Homes located in King (Waupaca County) and in Union Grove (Racine County).

The Wisconsin Veterans Home at King is located on beautiful Rainbow Lake and provides skilled nursing, memory care, and some domiciliary care on a picturesque and historic campus.

The Wisconsin Veterans Home at Union Grove offers a range of assisted living to include a memory care unit in Fairchild Hall as well as the services of a nearby federal VA medical facility. The services on the Union Grove campus include a skilled nursing facility.

Veterans and spouses must apply income and assets to the cost of their care, with a portion of the cost for the veteran typically offset by the U.S. Department of Veterans Affairs (VA).

Applications for the Homes can be obtained through your County Veterans Service Office, on the Web at

[www.wisvets.com/homes](http://www.wisvets.com/homes), or by calling directly to the Homes.



## *Federal Benefits Claims Assistance*

[www.wisvets.com/  
claimsoffice](http://www.wisvets.com/claimsoffice)

1-414-902-5757

### ***Claims Office***

The U.S. Department of Veterans Affairs (VA) offers a variety of benefits including education, compensation, pension, housing, and health care.

The Wisconsin Department of Veterans Affairs (WDVA) maintains a claims assistance office at the U.S. Department of Veterans Affairs (VA) Regional Office in Milwaukee. WDVA staff advise and assist Wisconsin veterans and their dependents in filing and pursuing claims with the federal VA. Services are free, and an appointment can be made through a County Veterans Service Office or by calling the WDVA Claims Office directly at (414) 902-5757.

Claimants may assign the WDVA Claims Office to serve as their VA-accredited representative for matters pertaining to VA benefits and entitlements by completing a VA Form 21-22. For more information on accredited representation by the WDVA Claims Office, contact the Claims Office or your local County Veterans Service Office (CVSO).

As your VA-accredited representative, the WDVA Claims Office will work with your CVSO to provide you with some important services.

- To assist you in submitting a claim for VA benefits, the office will help to identify what evidence is needed to have the best possible chance of having your claim approved.
- WDVA will monitor your claim as it progresses through the development process and intercede on your behalf if problems with your claim should arise. WDVA staff will explain and clarify VA procedures that apply to your claim.
- If your claim is denied by the VA and you disagree with the VA's decision, WDVA's Claims Office will help you through the appeal process. For example, WDVA can assist you in preparing a proper notice of disagreement, representing you at a personal hearing, etc.

The WDVA Claims Office has expertise and experience in helping veterans and family members obtain a variety of federal VA benefits and services including:

#### *Disability Compensation*

A payment to veterans who are disabled by injury or disease incurred, aggravated, or a result of military service.

### *Pension*

Financial support for veterans with limited income when they have 90 days or more of active-duty military service, one day of which was during a wartime period. To qualify, a veteran must be permanently and totally disabled for reasons traceable neither to military service nor to willful misconduct. The veteran must have been discharged from active duty under conditions other than dishonorable.

### *Vocational Rehabilitation*

Employment assistance, training, and education for veterans with service-connected disabilities who were released from service under conditions other than dishonorable.

### *Health Care Benefits*

Medical treatment and hospital care for veterans with service-connected disabilities and others who meet VA eligibility criteria.

### *Education Benefits*

Montgomery GI Bill benefits for former active-duty service persons and eligible members of the Reserve Components.

### *Burial Benefits*

Including burial in state or federal veterans' cemeteries. Headstones and markers may be provided for burials in private cemeteries.

### *VA Guaranteed Home Loans*

May be used by veterans and unremarried surviving spouses of those who died of a service-connected disease or disability, to purchase or refinance a home.

## **Federal VA Compensation and Pension**

[www.vba.va.gov](http://www.vba.va.gov)

1-800-827-1000

The Veterans Benefits Administration provides information on compensation and pension as well as education, vocational rehabilitation, home loans, survivor benefits and life insurance. Benefit information for returning veterans of Operation Enduring Freedom and Iraqi Freedom, benefit fact sheets and the federal benefits booklet for veterans and dependents is included.

For a complete listing of Federal VA offices and facilities, go to the US Department of Veterans Affairs section of this book.



## *Loans*

[www.wisvets.com/loans](http://www.wisvets.com/loans)

1-800-WIS-VETS (947-8387)

### ***Home Mortgage and Improvement Loans***

#### *Who Can Apply*

State veterans Home Mortgage Loans financed with Qualified Veterans Mortgage Bonds (QVMB) are available to eligible Wisconsin veterans who apply within 25 years of the date of discharge from active military service.

State veterans Home Mortgage Loans financed with special mortgage funds may be available to:

- Eligible Wisconsin veterans
- Members and former members of the National Guard and Reserve who have completed 6 years of continuous service under honorable conditions
- Unremarried spouses and dependent children of eligible deceased veterans

Contact WDVA online or at 1-800-WIS-VETS (1-800-947-8387) regarding fund availability.

#### *Establish Eligibility*

Before you can apply for a home mortgage loan you must establish eligibility for Wisconsin veterans' benefits and then obtain a Certificate of Eligibility. Contact your County Veterans Service Office for assistance. If you have had past benefits with WDVA, you can obtain your Certificate of Eligibility on our Web site [www.wisvets.com/loans](http://www.wisvets.com/loans). Eligibility for loans funded with QVMB are based upon a veteran's most recent date of discharge.

#### *Find a Lender*

Bring your WDVA Certificate of Eligibility to a participating lender when you apply for your state veterans home mortgage loan. A list of local lenders that participate in our home mortgage loan program is available on our Website.

#### *Primary Mortgage Loans (PML)*

WDVA's fixed interest rate loan is generally lower than other 30-year mortgage loans. No private mortgage insurance (PMI) is required and discount points are not charged. WDVA will finance up to 95% of the purchase price of an existing home or the cost to construct a new home to be used as a veteran's principal residence.

- To purchase, or purchase and improve, a single family home or condominium.
- Construction of a new single family home.
- To purchase an existing 2 to 4–unit owner occupied residence. (Must have been occupied as a residence for at least 5 years and must be occupied as the borrower’s principal residence.)
- Refinance the balance due on certain conforming short term construction loans having a term of 24 months or less and have been in existence no more than 24 months.

#### Advantages of the WDVA Primary Mortgage Loan:

- No private mortgage insurance (PMI) with only a 5% down payment. Most conventional loans require PMI for loans with less than 20% down. This can save you hundreds of dollars each year.
- Low interest, fixed rate loan.
- Low down payment (5% down).
- Low closing costs.
- No prepayment penalty.
- WDVA pays the loan origination fees of veterans with 30% or more service connected disabilities.

#### *Home Improvement Loans (HILP)*

HILP loans can be used for real estate improvements such as room additions, kitchen or bathroom remodeling, decks, landscaping, energy efficiency improvements and garage construction.

- Low interest, fixed rate loans with loan terms from 5 to 15 years.
- Borrow up to 90% of your home equity to improve your property.
- A borrower must have at least 10% equity after all mortgages and the proposed loan are deducted from the property value (up to 90% loan-to-value).
- When estimates are provided, 50% of the improvement cost may be added to the value of the property when determining equity.
- Loan funds cannot be used to purchase personal property such as freestanding appliances or furniture, or consolidate debts.

#### ***Personal Loan Program (PLP)***

Veterans may borrow up to \$25,000 for a mortgage secured PLP loan with a maximum 10–year loan term and \$5,000 for a guarantor (co–signer) secured PLP loan with a maximum 5–year term. PLP loans have affordable loan payments and low fixed interest rates.

The PLP can be used for any purpose.



## Loans

[www.wisvets.com/loans](http://www.wisvets.com/loans)

1-800-WIS-VETS (947-8387)

A married applicant's spouse must co-apply.

Applicants must meet basic credit and underwriting standards, demonstrate the ability to repay the loan and have acceptable security.

The PLP loan must be secured either with a mortgage on the applicant's real estate or with a guarantor. The applicant must have at least 10% equity remaining in the property. (The property value must be at least 10% more than the total of any existing mortgages including the PLP loan.)

To determine the minimum value needed, add all existing mortgages plus the PLP loan and divide by 0.9.

Your property value can be determined from the fair market value from your most recent property tax statement, the recent tax assessed value, or from a recent real estate appraisal prepared by a state licensed appraiser.

Guarantors may be any creditworthy and financially acceptable Wisconsin resident other than the veteran's spouse.

A student may request deferment of one departmental education loan with a maximum balance of \$5,000 while a full-time student. Deferments are made in one year increments for a maximum of up to 5 years and can be renewed with verification of continued full-time enrollment.

### *Who Can Apply*

Veterans Personal Loans are available to:

- Eligible Wisconsin veterans
- Unremarried spouses and dependent children of eligible deceased veterans
- The remarried surviving spouse or the parent of a deceased veteran's child for the education of the deceased veteran's child.

### *Establish Eligibility*

If you have not established eligibility for state veteran benefits, you can apply for eligibility and begin your loan application with the assistance of your County Veterans Service Office.

*Where to Apply*

Applications for the PLP loan can be made through your local County Veterans Service Office or on the Web at [www.wisvets.com/loans](http://www.wisvets.com/loans).



## *Small Business*

1-800-WIS-VETS (947-8387)

### ***Federal VetBiz.gov***

[www.vetbiz.gov](http://www.vetbiz.gov)  
1-866-584-2344

VAs Center for Veterans Enterprise helps veterans interested in forming or expanding small businesses and helps VA Contracting offices identify veteran-owned small businesses. For more information, write the U.S. Department of Veterans Affairs (OOVE), 810 Vermont Ave, N.W., Washington, DC 20420-0001 or call toll free 1-866-584-2344 or visit <http://www.vetbiz.gov>.

### ***State Certification of Veteran-owned Business***

[www.wisvets.com/forms](http://www.wisvets.com/forms)  
1-800-947-8387

Veterans who own small businesses may receive special consideration regarding state procurement. In order to receive veteran-owned business certification status, contact the Wisconsin Department of Veterans Affairs at 1-800-947-8387 or go online to fill out form WDVA 1037, "Veteran-owned Business-Request for Certification" at [www.wisvets.com/forms](http://www.wisvets.com/forms).



## *Veterans Assistance Program*

### ***Military Medals and Records Program***

[www.wisvets.com/medalsrecords](http://www.wisvets.com/medalsrecords)

Veterans who need assistance with obtaining military medals and decorations to which they may be entitled can contact the Wisconsin Department of Veterans Affairs at 1-800-947-8387 or go online. Help is also available for former service members or their survivors in claiming replacement U.S. decorations.

### ***Women Veterans Program***

[www.wisvets.com/womenvets](http://www.wisvets.com/womenvets)

Special programs and services are available for women veterans. The Wisconsin Department of Veterans Affairs partners with the federal VA to host an annual Women's Health Conference; and women veterans, through the National Association of State Veterans Coordinators, study and recommend additional programs for women veterans. To learn more about these programs or to become actively involved, contact the Wisconsin Department of Veterans at 1-800-947-8387 or go online to [www.wisvets.com/womenvets](http://www.wisvets.com/womenvets).

### ***Homeless Veterans***

[www.wisvets.com/homeless](http://www.wisvets.com/homeless)  
1-800-947-8387

The Veterans Assistance Program (VAP) houses and assists veterans who are homeless, or at risk of becoming homeless, in receiving the assistance necessary for them to achieve stable living conditions and re-enter the mainstream of society. The VAP is a collaborative effort involving the Wisconsin Department of Veterans Affairs, USDVA Medical Centers and Clinics, federal offices, Wisconsin state and local government agencies, and community-based organizations.

The program helps veterans receive the support services necessary to successfully re-enter the work force, or for those whom securing employment is not possible, to receive a consistent source of income that will allow them to live independently or access long-term, inpatient health care.

Transitional housing is provided with access to services are focused on education and training, employment, health care, housing referral, counseling, and legal assistance. Program operations entail



## *Veterans Assistance Program*

an initial intake and assessment, case plan development that spans a four-phased staging for rehabilitation, and discharge into safe, stable, low income housing.

Veterans who wish to apply for the VAP or for more information contact:

- A County Veterans Service Office (listed in the telephone book under "County Government").
- The Wisconsin Department of Veterans Affairs at 1-800-WIS-VETS (1-800-947-8387) and ask for the Veterans Assistance Program.
- The Veterans Assistance Center at Ft. McCoy, (608) 269-0234.
- The Veterans Assistance Center at King, (715) 256-1118.
- The Veterans Assistance Center at Union Grove, (262) 878-9151.
- The Veterans Assistance Center at Chippewa Falls, (715) 726-2541.

In addition to our shelter program providing transitional housing and single room occupant residency to homeless veterans, the VAP provides services in the following areas:

### ***Incarcerated Veterans***

WDVA is a member of the Multi-Agency Incarcerated Veterans Taskforce for services to incarcerated veterans and collaborates with the Department of Workforce Development and the VA in providing post-release training and employment opportunities to veterans.

We respond to inmate requests for information and assistance by visits and correspondence at the 18 adult correctional facilities and 16 correctional centers.

### ***Military Discharge Upgrade Program***

Provides information, access and assistance to veterans with less-than-honorable discharges desiring to appeal their separation, or correct their military records.



## *Assistance to Needy Veterans (ANV)*

[www.wisvets.com/  
emergencygrants](http://www.wisvets.com/emergencygrants)

1-800-WIS-VETS (947-8387)

The Assistance to Needy Veterans grant program provides limited health care and subsistence assistance to veterans with low incomes. The lifetime maximum amount is \$7,500.

### *Who Qualifies?*

Aid is primarily available for veterans; however, the spouse and dependent of a veteran killed in action (KIA) or in the line of duty (LOD), are eligible to apply for the subsistence and health care aid portions of the ANV grant.

Spouses and dependents of service members who have been activated or deployed, experience a loss of income due to the activation or deployment and suffer an economic emergency are also eligible to apply for the subsistence and health care portions of the ANV grant.

The applicant's income cannot exceed the poverty guidelines identified by the department in its administrative rules. Applicants with household liquid assets in excess of \$1,000 are not eligible for the health care portion of the grant program.

Examples of liquid assets are: savings and checking accounts, stocks, bonds, cash value of life insurance policies, and funds in retirement accounts.

Additionally, applicants must have applied for and been denied all other aid, such as Unemployment Insurance, Medicaid, Medicare, or the federal VA health care system.

### ***Subsistence Aid***

Financial aid may be provided when there is a loss of the veteran's income because of illness, disability, and death or natural disaster.

The grant covers individual 30-day periods or a 90-day period, up to a maximum of \$3,000 in a consecutive 12-month period.

### ***Assistance to Needy Veterans Grant – Health***

Financial aid for dental care, vision care, and hearing care is available. The maximum lifetime benefit available is \$7,500.

For more information or to apply for benefits, contact your County Veterans Service Office (CVSO). A complete listing of CVSOs by county is available on the WDVA Web site at [www.wisvets.com/cvso](http://www.wisvets.com/cvso).



## *State Veterans Cemeteries*

[www.wisvets.com/  
cemeteries](http://www.wisvets.com/cemeteries)

1-800-WIS-VETS (947-8387)

Veterans, their spouses, and dependent children may be buried at state veterans cemeteries operated by WDVA.

### ***Cemetery Locations***

*Central Wisconsin Veterans Memorial Cemetery,  
King*

[www.wisvets.com/cemeteries](http://www.wisvets.com/cemeteries)  
715-258-5586

*Northern Wisconsin Veterans Memorial Cemetery,  
Spooner*

[www.wisvets.com/cemeteries](http://www.wisvets.com/cemeteries)  
715-635-5360

*Southern Wisconsin Veterans Memorial Cemetery,  
Union Grove*

[www.wisvets.com/cemeteries](http://www.wisvets.com/cemeteries)  
262-878-5660

Both the Southern Wisconsin Veterans Memorial Cemetery, located on the grounds of the Southern Wisconsin Center near Union Grove, and the Northern Wisconsin Veterans Memorial Cemetery, located just off Highway 53 near Spooner, offer a full range of modern cemetery amenities. Both include modern administration buildings with indoor chapels and outdoor committal shelters.

The Central Wisconsin Veterans Memorial Cemetery, located adjacent to the grounds of the Wisconsin Veterans Home at King, offers the ambiance of an historic military cemetery with interments dating back to the Civil War era. All three cemeteries provide meticulously kept grounds, with floral policies befitting a military setting.

Photos and driving directions to the cemeteries are available on WDVA's Website at [www.wisvets.com/cemeteries](http://www.wisvets.com/cemeteries).

### *Eligibility for Burial in Wisconsin State Veterans Cemeteries*

Military service requirement for burial in Wisconsin state veterans cemeteries must be in accordance with the eligibility standards as set by the U.S. Department of Veterans Affairs, National Cemetery Administration, at a minimum must meet one of the following:

- Veteran was discharged from “active duty” under other than dishonorable conditions, or
- Veteran died while on “active duty”, or
- Veteran served at least 20 years in the National Guard or Reserves and qualified for military retirement pay (or would have qualified except death occurred before age 60).

Wisconsin state residency requirement for burial in state veterans cemeteries must meet one of the following:

- Veteran was a Wisconsin resident at the time of entry or re-entry into military service, or
- Veteran was a Wisconsin resident at the time of death, or
- Veteran was a Wisconsin resident for at least 12 consecutive months after entering or reentering service on “active duty.”

Note: There is no residency requirement for a veteran who dies while on active duty.

Spouses and dependent children of veterans who were eligible for burial may also be interred in state veterans cemeteries.

Burial benefits may include the following: gravesites for casket or cremation remains, headstones or markers, opening and closing of the graves, and continued perpetual care.

Burial of an eligible veteran is at no cost to the veteran. A fee is charged at the time of interment for spouses and dependent children of eligible veterans. Veterans are encouraged to establish eligibility and pre-register for interment by contacting one of the cemeteries. There is no cost or obligation for pre-registration.

### ***Funeral Honors Program***

[www.wisvets.com/funeralhonors](http://www.wisvets.com/funeralhonors)  
1-800-947-8387

The Military Funeral Honors Program assists families and funeral directors by providing and coordinating funeral honors for veterans. Based on available resources honors can include the presence of military members, folding and presentation of the flag, firing details, and the sounding of Taps.

For more information, contact the MFHP toll-free at 1-877-944-6667.

A standard military honors ceremony consists of the firing of three rifle volleys, the sounding of "Taps," the folding of the flag, and the presentation of the flag to the next of kin. Each veteran is entitled, by law and upon request, to at least two uniformed service personnel who will provide the basic honors. Due to availability of personnel, a rifle detail is not always possible and, if available, is normally provided by a Veterans Service Organization.



## *State Veterans Cemeteries*

[www.wisvets.com/  
cemeteries](http://www.wisvets.com/cemeteries)

1-800-WIS-VETS (947-8387)

When arranging for military funeral honors, if the family desires military participation, they need to ensure their desires are expressed to their funeral director, who in turn will contact the MFHP for coordination of the honors. If no funeral director is involved, families may call the MFHP directly for assistance.

The MFHP provides funeral honors training, ammunition, and other honors assistance to Veterans Service Organizations (VSOs) upon request. The training includes both flag folding and rifle training.

For information or assistance contact:

The Wisconsin Department of Veterans Affairs at 1-800-WIS-VETS (1-800-947-8387) and ask for the Military Funeral Honors Program, or contact the MFHP directly at toll-free 1-877-944-6667 or (608) 261-0510/0512.

### ***Funeral Dignity Protection Act***

This state law protects grieving families and friends of Wisconsin's fallen soldiers during funerals. It requires protesters to keep 500 feet away from a funeral, wake, or memorial service. It's in effect from one hour prior to the funeral to one hour after the funeral.



## Wisconsin Veterans Museum

www.museum.dva.  
state.wi.us

608-267-1799

### **Museum**

The Wisconsin Veterans Museum is dedicated to the citizen-soldiers of our state. The museum affirms, commemorates, and acknowledges the achievements and sacrifices of Wisconsin veterans in America's military past. We honor the men and women who gave their youth, hope, aspirations, and lives to serve our nation. Additional services available through the museum include: archives search, research tools, veterans oral history project, memorials catalog, veterans in the classroom, short term exhibits and lecture series.

The museum's two main exhibit galleries chronicle the history of Wisconsin citizens who served in our nation's armed forces from the Civil War to the Persian Gulf War.

The main attraction of the 19th Century Gallery is the Civil War diorama dramatizing the Battle of Antietam. Visitors can also discover the stories of their Civil War ancestors by using two computer displays that provide a veterans service record and list of engagements in which they participated. The 20th Century Gallery houses an array of items that vividly illustrate the role of Wisconsin men and women in the Mexican Border Campaign, World War I, World War II, Korea, Vietnam, and the Persian Gulf wars.

A submarine periscope extends high above the gallery roof, providing a unique view of the State Capitol and downtown Madison.

Three aircraft—a Sopwith Camel from World War I, a P-51 Mustang from World II, and a Huey helicopter from the Vietnam War—are suspended from the ceiling.

#### *Location and Hours of Operation*

The Wisconsin Veterans Museum is situated across the street from the Wisconsin State Capitol at 30 W. Mifflin St., Madison, WI 53703—the intersection of Mifflin, Carroll, and State streets.

#### Hours of Operation (Closed holidays)

Museum	Mon.–Sat. 9 a.m. to 4:30 p.m. Sun. (Apr.–Sept.) Noon to 4 p.m.
Research Center	Mon.–Fri. 9 a.m. to 3:30 p.m. and by appointment



## *Wisconsin Veterans Museum*

[www.museum.dva.  
state.wi.us](http://www.museum.dva.state.wi.us)

608-267-1799

In addition to its main facility in Madison, the Wisconsin Veterans Museum operates the Wisconsin National Guard Museum at Volk Field, just off Interstate 90/94 near Camp Douglas. The Wisconsin National Guard Museum preserves the state guard's illustrious history from its inception through today. A display area is also housed in the Marden Center at the Wisconsin Veterans Home at King.

### *For more Information*

General: (608) 267-1799

Research Center: (608) 267-1790

Wisconsin National Guard Museum (Volk Field):  
(608) 427-1280

Visit the museum online at  
[www.museum.dva.state.wi.us](http://www.museum.dva.state.wi.us)

Wisconsin Department of Veterans Affairs  
P.O. Box 7843 30 W. Mifflin St. Madison, WI  
53707-7843



## Tax Benefits



[www.wisvets.com/  
taxbenefits](http://www.wisvets.com/taxbenefits)

1-800-WIS-VETS (947-8387)

### **Property Tax Credit**

The Property Tax Credit for Veterans and Surviving Spouses program provides a refundable property tax credit for the primary residence (in-state) via the state income tax form for:

- Eligible veterans age 65 or older who entered service from Wisconsin and have a combined VA service-connected disability rating of 100%.
- The unmarried surviving spouse of an eligible veteran.
- The unmarried surviving spouse of a veteran who entered active duty as a Wisconsin resident, died in the line of duty, and was a Wisconsin resident at the time of death.

Individuals should apply to WDVA for certification, and include a photocopy of the certification form from the first year and their state income tax form. Forms will be available on the WDVA Web site ([www.wisvets.com/forms](http://www.wisvets.com/forms)), from the Wisconsin Department of Revenue ([www.dor.state.wi.us](http://www.dor.state.wi.us)), or by calling WDVA toll-free at 1-800-WIS-VETS (1-800-947-8387). See WDVA B0106, the application/instructions booklet, on the WDVA Web site ([www.wisvets.com/taxes](http://www.wisvets.com/taxes)).

Under 2007 Wisconsin Act 20, the following changes will take effect with property taxes paid for Tax Year 2009 and claimed on their tax returns filed after January, 1st 2010.

- The requirement that the veteran had to have entered active duty as a Wisconsin resident will be modified to also provide the credit in the case of a veteran who was a resident of this state for any consecutive five-year period after entry into active duty.
- The age limit requirement of 65 years of age or older will be eliminated.
- In addition to veterans already included who hold a current, combined, schedular service-connected disability rating of 100%, the benefit will also include veterans determined by the federal VA to be individually unemployable and compensated at the 100% rate.

### **Military Retiree Pay Tax Exemption**

Military retirement benefits are exempt from Wisconsin state taxation.



## Tax Benefits



[www.wisvets.com/  
taxbenefits](http://www.wisvets.com/taxbenefits)

1-800-WIS-VETS (947-8387)

### **Combat Pay Exemption**

#### *Military*

Military pay that is exempt from federal taxation, such as combat pay or hazardous duty pay, is also exempt from Wisconsin state taxation.

#### *Mobilized Reserve/Guard*

Military pay received by certain members of the Reserves and National Guard may also be exempt for Wisconsin tax purposes.

To qualify for the exemption, the military pay must have been received from the federal government after being called into active federal service or into special state service authorized by the federal Department of Defense.

The pay must have been for a period of time during which the Reserve or National Guard member was on active duty. This exemption does not apply to military pay that members of the Reserves or National Guard receive during their weekend and two-week annual training.

### **Filing Deadline Exemption**

For military service members who are serving or who have served in Operation Iraqi Freedom, special provisions may apply regarding extensions for filing Wisconsin state income taxes and for interest on taxes due.

### **Death Exemption**

The death gratuity paid to the surviving dependent in the event of a line-of-duty death of a military service member is exempt from Wisconsin individual income taxes.

### **Income Tax Donation Line**

State taxpayers can support Wisconsin's veterans and military families on individual and corporate state income tax forms. For those interested in contributing to the Veterans Trust Fund, there is a designated donation line on the tax form.

Donations provide relief to veterans and the immediate families of service members who die in the line of duty or as a result of service-connected disabilities, deployed military service members, and eligible disabled veterans.

## ***Wisconsin Motor Vehicle Veteran License Plates***

For an additional fee, Wisconsin has for many years offered state veterans the option of a special motor vehicle license plate denoting their military service. For the first time, however, that additional fee will now go towards supporting state veterans' programs.

For additional information on any of these plates, contact the Division of Motor Vehicles, or visit the Web site of the Wisconsin Department of Transportation (WISDOT) ([www.dot.state.wi.us](http://www.dot.state.wi.us)) or the Wisconsin Department of Veterans Affairs ([www.wisvets.com/plates](http://www.wisvets.com/plates)).

### *Veterans and Military License Plates*

Special license plates are available to veterans, retired military service members, medal recipients, and members of the active or reserve military.

### *Wisconsin Salutes Veterans*

The Wisconsin Salutes Veterans license plate is available to anyone who wants to show their support for those who served in the armed forces of the United States. Proceeds from the sale of the plate are deposited in the Veterans Trust Fund and directly benefit disabled and other eligible state veterans and qualifying military family members. For more information, see the WISDOT form Wisconsin Salutes Veterans Plate Application, MV2954.

### *Veterans/Military License Plates*

Special vehicle license plates are available for veterans and members of the military, including branch of service (Army, Navy, etc.), wartime service (WWII, Vietnam, etc.), and military medals (Silver Star, Air Medal, etc.). In all, more than 40 different service and medal designations are available (see WISDOT form MV2653 for a detailed listing). These plates are transferable to a surviving spouse.

The one-time special plate issuance fee goes to the state's Veterans Trust Fund, which provides relief to veterans and the immediate families of service members who die in the line of duty or as a result of service-connected disabilities, deployed service members, and eligible disabled veterans.

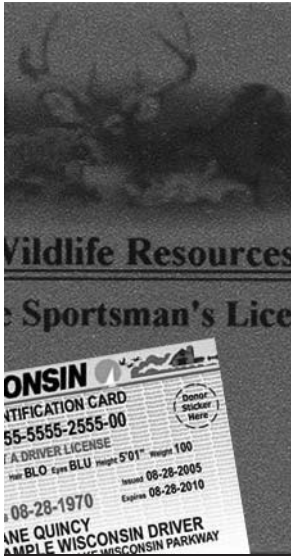


## ***Licensing: Motor Vehicle and Sportsman***



[www.wisvets.com/plates](http://www.wisvets.com/plates)

(608) 266-1466



## Licensing: Motor Vehicle and Sportsman

[www.wisvets.com/plates](http://www.wisvets.com/plates)

(608) 266-1466

### *Disabled Veteran License Plates*

Disabled veterans with disabilities that impair the ability to walk may be eligible for special parking privileges. While there is no reduction in the registration fee for Disabled Veteran License Plates, privileges of the plate include parking in disabled parking spaces, exemption from time limitations and payment in metered parking in parking places with a 1/2 hour or more limit. The plates are transferable to a surviving spouse.

### *Gold Star License Plates*

Special Gold Star license plates are available to the immediate family members of a service member who has died in combat while serving in the U.S. Armed Forces. Individual family members include the deceased servicemember's spouse, child/stepchild, parent/stepparent, sibling, grandparent or grandchild, and the spouse of a child/stepchild, parent/stepparent, sibling, grandparent or grandchild. While regular, annual registration fees apply, there is no special plate issuance fee (unless a personalized plate is requested). A history of the Gold Star is available from American Gold Star Mothers ([www.goldstar-moms.com](http://www.goldstar-moms.com)). Both American Gold Star Mothers and Gold Star Wives of America are Congressionally chartered service organizations.

### *Medal of Honor License Plates*

Special license plates are available to Wisconsin residents who have been awarded the Congressional Medal of Honor. The plate is a non-expiring license plate, and no issuance, reissuance, or renewal fees are required. When the vehicle is sold, the plate stays with the owner, and may be transferred to another qualifying vehicle. The plates may be transferred to a surviving spouse, and remain without fee. No special parking privileges are provided with Medal of Honor plates.

### *Ex-Prisoner of War License Plates*

These plates are available to Wisconsin residents who are former prisoners of war as certified by the federal VA and authorized by Wisconsin State Statute 341.14(6)(2). The first plate is issued at no charge, while second and subsequent plates have an additional \$15 issuance fee plus the annual reg-

istration fee. The plates must be renewed annually even if no fee is required. The plates may be transferred to a surviving spouse. No special parking privileges are provided with Ex–Prisoner of War plates.

#### *Veteran Motorcycle License Plate*

Special license plates for motorcycles are available to Wisconsin residents who qualify as a veteran of the United States Armed Forces. The plate may be personalized with one to four characters.

### ***Licensing and Registration for Active-Duty Military Personnel***

When the U.S. is involved in a military conflict, anyone who is a Wisconsin resident and is a member of the military and stationed outside of Wisconsin is considered to be on "active duty" for the purposes of eligibility for modified procedures for the following driver licensing and registration measures: driver license renewal, duplicate driver license, insurance information, suspended or revoked license reinstatement, medical report, vehicle registration renewal, dealer and salesperson licenses, motor carrier fees and reports, and special license plates.

For additional information, contact the Wisconsin Department of Transportation at [www.dot.state.wi.us/drivers/drivers/active-duty.htm](http://www.dot.state.wi.us/drivers/drivers/active-duty.htm)

### ***Hunting and Fishing Licenses***

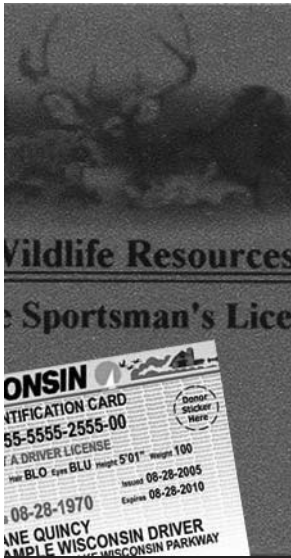
[www.wisvets.com/huntingfishing](http://www.wisvets.com/huntingfishing)

#### *Disabled Veterans Reduced–Fee Fishing License*

Wisconsin disabled veterans with a combined service–connected disability rating by the U.S. Department of Veterans Affairs (VA) of 70% or greater are eligible for a disabled veteran reduced–fee fishing license. The fishing license must be renewed annually, and does not exempt the holder from the need to purchase required fishing stamps. When purchasing the license at a DNR or County Clerk's office, the applicant must provide a copy of a letter from the VA that indicates receipt of VA disability benefits and specifies the percentage of disability.

#### *Military Free Fishing and Small Game Hunting License*

Wisconsin Resident members of the Armed Forces with proof that they are on leave/furlough are eligible for free fishing and small game hunting licenses. Members of the Armed Forces stationed in Wisconsin should contact the nearest DNR Service Center for information on eligibility.



## **State Parks and Trails**

[www.wisvets.com/parks](http://www.wisvets.com/parks)

The State of Wisconsin provides free access to Wisconsin State Parks and Trails for severely disabled veterans and ex-prisoners of war.

According to a new law effective October 1, 2008, those eligible will include veterans who are residents of Wisconsin who have been determined by the federal VA to be individually unemployable or who have a combined VA disability rating that is 70 percent or greater.

Also eligible will be current and former members of the U.S. armed services who were held as a prisoner of war during their military service.

## *Licensing: Motor Vehicle and Sportsman*

[www.wisvets.com/plates](http://www.wisvets.com/plates)

(608) 266-1466



*US  
Department  
of Veterans  
Affairs  
(VA)*

[www.va.gov](http://www.va.gov)

1-800-827-1000

The US Department of Veterans Affairs (VA) provides patient care and a wide array of veterans' benefits. To apply for federal benefits, contact your County Veteran Service Officer (see listing at [www.wisvets.com/cvso](http://www.wisvets.com/cvso) or call 1-800-WIS-VETS). For more information on specific federal benefits, go to their website at <http://www.va.gov> or call one of the toll free numbers listed below.

VA Benefits: 1-800-827-1000

- Burial
- Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA)
- Death Pension
- Dependency Indemnity Compensation
- Direct Deposit
- Directions to VA Benefits Regional Offices
- Disability Compensation
- Disability Pension
- Education
- Home Loan Guaranty
- Life Insurance
- Medical Care
- Vocational Rehabilitation and Employment

Education (GI Bill): 1-888-442-4551  
[www.gibill.va.gov](http://www.gibill.va.gov)

Health Care Benefits: 1-877-222-8387  
[www1.va.gov/health/index](http://www1.va.gov/health/index)

Income Verification and Means Testing:  
1-800-929-8387  
[www.va.gov/healtheligibility/costs](http://www.va.gov/healtheligibility/costs)

Life Insurance: 1-800-669-8477  
[www.insurance.va.gov](http://www.insurance.va.gov)

Status of Headstones and Markers: 1-800-697-6947  
[www.cem.va.gov/cem/hm/hmstatus.asp](http://www.cem.va.gov/cem/hm/hmstatus.asp)

Mammography Helpline: 1-888-492-7844

Special Issues - Gulf War/Agent Orange/Project Shad/Mustard Agents and Lewisite/Ionizing Radiation: 1-800-749-8387  
[www.va.gov/environagents](http://www.va.gov/environagents)

Telecommunications Device for the Deaf (TDD):  
1-800-829-4833

## **Federal Facilities:**

### ***VA Medical Centers:***

Clement J. Zablocki Veterans Affairs Medical Center  
5000 West National Avenue Milwaukee, WI 53295-1000  
(888) 469-6614 or (414) 384-2000

William S. Middleton Memorial Veterans Hospital  
2500 Overlook Terrace Madison, WI 53705-2286  
(608) 256-1901

Tomah VA Medical Center  
500 E. Veterans Street Tomah, WI 54660  
(608) 372-3971 or (800) 872-8662

Minneapolis VA Medical Center  
One Veterans Drive Minneapolis, MN 55417  
(612) 725-2000 or 866-414-5058

Iron Mountain VA Medical Center  
325 East H Street Iron Mountain, MI 49801  
(906) 774-3300 or (800) 215-8262

North Chicago VA Medical Center  
3001 Green Bay Road North Chicago, IL 60064  
(847) 688-1900 or (800) 393-0865

### ***Outpatient Clinics:***

Appleton  
10 Tri-Park Way Appleton, WI 54914  
(920) 831-0070

Baraboo  
626 14th Street Baraboo, WI 53913  
(608) 356-9318

Beaver Dam  
215 Corporate Drive Beaver Dam, WI 53916  
(920) 356-9415

Chippewa Falls  
2501 & 2503 County Hwy Chippewa Falls, WI 54729  
(715) 720-3780

Cleveland  
1205 North Avenue Cleveland, WI 53015  
(920) 693-5600

Green Bay  
141 Siegler Street Green Bay, WI 54303  
(920) 497-3126

Hayward  
15954 Rivers Edge Drive Hayward, WI 54843  
(715) 934-5454

Janesville  
111 N. Main Street Janesville, WI 53545  
(608) 758-9300

Kenosha  
800 55th Street Kenosha, WI 53140  
(262) 653-9286

Loyal  
141 N. Main Street Loyal, WI 54446  
(715) 255-9799

Rhineland  
639 West Kemp Street Rhineland, WI 54501  
(715) 362-4080

Rice Lake  
2700A College Drive Rice Lake, WI 54843  
(715) 236-3355

River Valley  
2600 State Road La Crosse, WI 54601-3200  
(608) 784-3886

Rockford  
4940 East State Street Rockford, IL 61108  
(815) 227-0081

Twin Ports  
3520 Tower Avenue Superior, WI 54880  
(715) 392-9711

Union Grove  
21425 Spring Street Union Grove, WI 53182  
(262) 878-7000

Wausau  
515 South 32nd Avenue Wausau, WI 54401  
(715) 842-2834

Wisconsin Rapids  
710 East Grand Ave., PO Box 26 Wisconsin Rapids, WI 54494  
(715) 424-3844

***Vet Centers:***

Duluth Vet Center  
405 E. Superior Street Duluth, MN 55802  
(218) 722-8654

Escanaba Vet Center  
3500 Ludington Street, Suite #110 Escanaba, MI 49829  
(906) 233-0244

Madison Vet Center  
706 Williamson Street Madison, WI 53703  
(608) 264-5342

Milwaukee Vet Center  
5401 N. 76th St. Milwaukee, WI 53218  
(414) 536-1301

Rockford Vet Center Outstation  
4960 E. State Street #3 Rockford, IL 61108  
(815) 395-1276

St. Paul Veterans Resource Center  
2480 University Avenue St. Paul, MN 55114  
(651) 644-4022

***Regional Offices:***

Milwaukee Regional Office  
5400 West National Avenue Milwaukee, WI 53214  
1-888-469-6614

St. Paul Regional Office  
1 Federal Drive, Fort Snelling St. Paul, MN 55111-4050  
1-866-414-5058

***National Cemeteries***

Wood National Cemetery  
5000 W National Ave., Bldg. 1301 Milwaukee, WI 53295-4000  
(414) 382-5300

Fort Snelling National Cemetery  
7601 34th Avenue, South Minneapolis, MN 55450  
(612) 726-1127



*Quick  
Reference  
for Veteran  
Contacts*

[www.wisvets.com](http://www.wisvets.com)

1-800-WIS-VETS (947-8387)

U.S. Dept. of Veterans Affairs (VA)  
1-800-827-1000  
[www.va.gov](http://www.va.gov)

WI Dept. of Veterans Affairs (WDVA)  
1-800-WIS-VETS (1-800-947-8387)  
[www.wisvets.com](http://www.wisvets.com)

WDVA Claims Assistance Office  
(Milwaukee)  
(414) 902-5757

Milwaukee Veterans Service Center  
(414) 382 1727

Veterans Benefits Booklets  
[www.dva.state.wi.us/BenefitsBooklets](http://www.dva.state.wi.us/BenefitsBooklets)

VA Health Care Benefits  
1-877-222-VETS (8387)

Wisconsin Veterans Museum  
(608) 267-1799  
[www.museum.dva.state.wi.us](http://www.museum.dva.state.wi.us)

Wisconsin Veterans Homes (WVH)  
WVH King 1-888-458-5586  
WVH Union Grove 1-866-669-8387

Northern Wisconsin Vets Memorial Cemetery  
(Spooner) (715) 635-5360

Southern WI Vets Mem. Cemetery  
(Union Grove) (262) 878-5660

Central WI Vets Cemetery  
(King) (715) 258-5586 x2203

WDVA Military Funeral Honors Program  
1-877-944-6667

Wisconsin CVSO Association  
[www.wicvso.org](http://www.wicvso.org)

WI Veterans Employment Services  
1-888-258-9966  
[www.wisconsinjobcenter.org/wjc](http://www.wisconsinjobcenter.org/wjc)



Wisconsin Department of Veterans Affairs  
P.O. Box 7843  
30 West Mifflin Street  
Madison, Wisconsin 53707-7843  
1-800-WIS-VETS (1-800-947-8387)  
*[www.WisVets.com](http://www.WisVets.com)*